

# 香港汽車會會員服務

## HKAA Members Service

會員福利 Member Benefits	永久	優越	商業	團體	家庭	基本
	Life	Ordinary	Commercial	Group	Family	Associate
永久免年費 Annual Subscription waived permanently	✓					
24 小時路面緊急支援服務* 24-Hour Emergency Roadside Rescue Service*	✓	✓	✓	✓	✓	
技術支援及汽車保養服務 Technical & Car Care Service	✓	✓	✓	✓	✓	✓
專業二手車驗車服務 Pre-Owned Car Inspection Service	✓	✓	✓	✓	✓	✓
貼心代辦汽車保險及其他保險 Competitive Car & Other Insurance Premium	✓	✓	✓	✓	✓	✓
一站式汽車船運服務 Auto Transport Service	✓	✓	✓	✓	✓	
尊享全年高達每公升 HK\$3.2 入油折扣 Year Round up to HK\$3.2/L Fuel Discount	✓	✓	✓	✓	✓	✓
跨越全球 互惠服務 Worldwide Reciprocal Motoring Service	✓	✓	✓	✓	✓	✓
尊享全球「出示會員卡折扣優惠」 International Savings - Discounts and Rewards	✓	✓	✓	✓	✓	✓
租車優惠 Car Rental Discount	✓	✓	✓	✓	✓	✓
季節性會員活動 Seasonal Member Activities	✓	✓	✓	✓	✓	✓
生日優惠 Birthday Offers	✓	✓		✓	✓	
會員通訊 Membership E-Newsletter	✓	✓	✓	✓	✓	✓
賽車運動 Motorsports Events	✓	✓	✓	✓	✓	
辦理賽車執照及簽證 Motorsports Licence and Visa	✓	✓	✓	✓	✓	
投票及投票權及提名 Rights to Vote and Nomination	✓	✓	✓	✓	✓	
提名為常務委員會成員 Nomination to the Generate Committee / Honorary Officers	✓	✓	✓	✓	✓	

\*須根據香港汽車會所訂規章提供，細則另有參考。本會有權隨時修改服務條款及細則，無須另行通知。如有任何爭議，本會保留最終決定權。

\*Subject to the rules and regulations of the association. HKAA reserves the right to amend the terms and conditions of service at anytime without prior notice; In any case of dispute, the decision of the HKAA shall be final.

## 24 小時路面緊急支援服務

遇上機件故障或爆呔？香港汽車會(HKAA) 24 小時路面緊急支援熱線 9080-9843 幫到您！如緊急支援技術員未能在現場解決機件故障問題，本會會員可獲安排免費基本拖車服務，將遇事車輛由事發地點拖至指定車房。

只需出示有效的 HKAA 會員證，緊急支援熱線同事即時為你提供協助。

路面緊急支援服務包括：

- 搭電
- 輪呔急補或更換
- 基本拖車
- 其他急修

來電前，請準備以下資料：

- ◇ 會員姓名
- ◇ 聯絡電話
- ◇ 汽車牌子、型號及顏色
- ◇ 會員號碼
- ◇ 汽車確實位置
- ◇ 車牌號碼
- ◇ 機件故障的原因及徵兆

必須出示您有效的 HKAA 會員證予緊急支援技術員到場時核實身份。

條款及細則：

24 小時路面緊急支援及拖車服務(下稱「服務」)是為機件或電力故障之汽車而設。此服務為香港汽車會(下稱「本會」)的會員服務，根據本會的會籍類別、會員福利、服務條款及細則提供。本會有權隨時修改此服務條款及細則而無須另行通知。如有任何爭議，本會保留最終決定權。

- 路面泛指可合法容許車輛使用之道路或通道以及停車場範圍內。(特別管制區域除外)
- 在服務需求高的情況下，本會的緊急支援技術員(下稱「技術員」)將按緊急程度安排支援服務。路邊機件故障將獲優先處理，非路邊之故障的優先次序為後。
- 汽車在路上出現機件故障，技術員在到場後，急修三十分鐘仍未能解決問題，可按會員要求將汽車由事發地點拖往指定維修車房(一個地點)。如因輪呔急補或更換情況下需拖車，則拖往最近之輪呔維修地方(一個地點)。上述不包括由第一個指定地點拖至其他地方。如要求拖至上述地點以外之地方，包括住處，該程拖車費用將由會員承擔。
- 在技術員到場後，會員或其代理人必須在場。若需要拖車服務，會員或代理人必須在場指示技術員將汽車拖往其指定的車房。若該車房休息時間或汽車無人看守，本會將拒絕提供服務或代行安排自費拖車。
- 本會沒有義務更換或提供汽車的任何零件。
- 如需要更換零件或電池以重新啟動汽車，所涉及的所有費用將由會員承擔。
- 會員在要求服務時，其會員身分或資料因任何原因而未能核實，本會保留拒絕提供服務的權利。如有任何爭議，會員必須在服務前付款，待會員身分及資料核實後安排退款。
- 服務過程中涉及任何第三方的費用，即過橋費(往返)、隧道費(往返)及停車場費用等，均由會員承擔。
- 基本拖車是指用拖車專用尾鏟把尾軸車輪升離地面，不包括非必要之輔助輪使用。只會進入 2.5 米或以上停車場及承載重量 3,000 公斤或以下的車輛，如超出限制則需要自費拖車。
- 如電動車車主需要拖車服務，本會建議車主先聯絡原廠拖車服務，如需本會提供拖車服務，將安排以平板拖車，而本會只承擔最多港幣\$800 元之拖車費，餘額則由會員支付。
- 新登記車輛之車輛登記文件影印本必須於提供服務後七個工作天內交予本會。車輛登記文件之登記姓名必須與會籍登記姓名相同；否則，本會將不接受該車輛之登記及不會提供任何服務。
- 在提供服務前，將徵求會員或其代表對報價同意，會員須在服務前付款。

## 24 小時路面緊急支援服務 (續)

額外收費服務項目	收費
1 要求使用輔助輪	HK\$400/起
2 香港汽車會灣仔辦事處過夜泊車	HK\$200 / 每 12 小時
3 車輛資料不符或即時額外車輛登記	HK\$1,100* (HK\$200 行政費)
4 會籍過期即時續會 (只限過期 6 個月內)	HK\$1,380

\*如需要服務之**車輛型號**或**車牌號碼** 沒有於本會登記，本會於提供服務前會收取 HK\$1,100 (包括 HK\$200 行政費)。會員**必須**於提供服務後七個工作天內，提交/更新車輛登記文件予本會(登記車主的全名必須與會籍登記姓名相同)，所繳付之費用扣除行政費後會以支票形式退還給會員。

備註：在有需要的情況下，本會會安排承辦拖車公司為會員提供拖車或急修服務。承辦公司會直接為會員提供服務。任何有關服務之責任，一概由承辦拖車公司負責。

### 其他額外收費之服務：

- 在路上發生事故而不能駕駛的汽車(包括所有電動車輛)，例如：翻車、落坑、著火或其他類似事件；上述要求的拖車服務需運用額外吊車或拖車協助。
- 如技術員了解情況後，認為可以急修解決問題，但直接要求拖車服務。
- 車輛(包括電動車輛)因非機件故障下壞車而要求之急修服務，例如行車證失效、車匙/防盜問題、引擎室或其他車身部分藏有動物或異物、冷氣失靈、超重等。
- 路面緊急支援服務一經確認後如需取消服務，不論任何原因，須繳付\$500 出車費用。

如需註冊車房聯絡資料，可參考機電工程署之車輛維修工場自願註冊計劃，本會不會作任何介紹。

Some of the service does not apply to associate membership (membership no. AM-XXXXXX-XX), please contact membership department to upgrade your membership.

## **24-Hour Emergency Roadside Rescue Service**

Having mechanical breakdown or flat tyre? Call 9080-9843 for HKAA's 24-Hour Emergency Roadside Rescue and Towing Service. If we cannot rectify your car at the breakdown location, we will arrange free standard towing service to vehicle maintenance workshop (one location) for HKAA members.

With your personal HKAA membership card, our emergency rescue technician will assist you onsite.

24-Hour Emergency Roadside Rescue Service includes:

- Jump start service - flat battery
- Flat tyre or change tyre service
- Standard Towing service
- Other mechanical breakdown

Before you call, please get ready the following details:

- ◇ Full name as stated on membership card
- ◇ Contact number
- ◇ Make, model and colour of car
- ◇ Membership number
- ◇ Exact location of breakdown
- ◇ Car plate number
- ◇ Cause of breakdown / symptoms

Members must present valid HKAA membership card for verification by the emergency rescue technician.

### **Terms and Conditions:**

24-Hour Emergency Roadside Rescue and Towing Service ("service") is rendered to cars that cannot be driven due to mechanical or electrical failures. The service is provided to HKAA Members under the membership category, entitlement and are governed by HKAA policy, terms and conditions. HKAA reserves the right to amend the policy, terms and conditions without prior notice. In any case of dispute, the decision of HKAA shall be final.

- Roadside includes every roads and parking place are suitable and legally for the use of vehicles. (Except Control Zone)
- In the event of high demand of the service, HKAA emergency rescue technician ("technician") has the right to prioritize members' requests. Mechanical roadside breakdown will have higher priority than non-roadside breakdown.
- In the event that the car cannot be restarted within 30 minutes after technician's arrival at the breakdown location, it will be towed to vehicle maintenance (one location) upon members' request. If vehicle towed due to a flat tire or change tyre, it will be towed to the nearest tyre repairing workshop (one location). If towing to a destination other than above-mentioned, including residences, the towing cost will be at the member's expense.
- Member or his/her appointed representative is required to be present on arrival of the technician. When towing service is required, member or his/her representative must be present to instruct the technician of the destination where the car is to be towed or vehicle maintenance workshop is closed, HKAA will not provide any service for attended vehicles or will arrange towing service at the member's expense.
- HKAA is under no obligation to replace or provide any part(s) to the broken-down vehicle.
- In the event that repair parts and/or battery replacement is required to restart the car, any cost incurred will be borne by the member.
- HKAA reserves the right to refuse providing service to member which the membership status or member's information cannot be validated. In the case of any dispute, members will be requested to settle the payment before the service. A refund will be arranged upon verification of membership status or information.
- Members are required to bear any fees payable to third party in the course of attending to their cars, i.e. bridge fees (round trip), tunnel tolls (round trip) and car park fees, etc.
- Standard towing refers to the use of standard suspended tow to lift the 2-front wheels of the car off the ground. Not included unnecessary usage of dolly wheels. The carpark height limit exceeds 2.5m and the loading limit of the tow vehicle is up to 3,000 kg. If exceed the limit will arrange extra facility at the member's expense.
- When an electric vehicle owner (member) needs towing service, he/she is advised to take initial contact with the vehicle dealer for providing the service. In the event that the member needs AA's towing service, a flatbed truck will serve the purpose. AA will bear a maximum charge of HK\$800 and the balance will be settled by the member.
- New vehicle registration document must be submitted to HKAA within 7 working days following provision of the service. Name on vehicle registration document must be the same as the member's name; otherwise, the vehicle concerned will not be registered as a nominated car and the service rendered to the vehicle concerned will not be effective.
- Member's or his/her representative's agreement on the quotation will be sought before the service. Payment must be settled before service.

## **24-Hour Emergency Roadside Rescue Service (Continued)**

Additional service	Charges
1 Request to use dolly wheels	HK\$400/up
2 Overnight parking at HKAA Wanchai Headquarter	HK\$200 / per 12hr
3 Incorrect car information or Application for an additional car on the road	HK\$1,100* (HK\$200 administration fee)
4 Reinstatement on the road (membership expired within 6 months)	HK\$1,380

\*If the **car model** or **plate number** of the service vehicle is **not** registered with HKAA, we will charge HK\$1,100 (including HK\$200 administration fee) before providing the service. Payment will be refunded to member by cheque after the deduction of an administration fee upon receive of new vehicle registration document (Register Owner's name must be the same as member's name) within 7 working days following provision of the service.

Note: Subject to availability of HKAA's service, HKAA may arrange an independent towing service contractor ("the contractor") to provide towing service or rescue service to its members. The contractor will be the member's direct contractor and HKAA will not be responsible for any matters in relation to the services offered. The contractor will be solely responsible for all obligations and liabilities relating to such service.

### **Other service that are subject to quotation and availability: :**

- Vehicles, inclusive of electric vehicles, that cannot be driven due to an accident, e.g.: overturning, wheels fall into a pit, caught fire or to other similar occurrences, and where extra facility (e.g. additional crane / recovery truck, etc.) is required for the requested tow.
- If it is the technician's judgement that the car can be recovered but member insists on straight tow service (to vehicle maintenance workshop).
- Towing service for vehicle, inclusive of electric vehicles, which is not a mechanical breakdown, e.g. invalid vehicle licence, key problems, alarm system failure, animals or foreign objects found inside the engine or other parts, air-conditioner failure, overweighted, etc.
- If the emergency roadside rescue service is confirmed, a handling fee of HK\$500 will be charged for any cancellation.

Members can access the registered garage information from the Voluntary Registration Scheme of Vehicle Maintenance Workshops from Electrical and Mechanical Services Department. HKAA will not recommend any garages.

## 技術支援及汽車保養服務 Technical & Car Care Service

服務項目 Types of service	收費 Charges
1 預約拖車服務 Towing service by appointment	面議 Negotiable
2 車輛運送服務 Vehicle transportation service	面議 Negotiable
3 更換電池服務 Car battery replacement service	面議 Negotiable
4 專業二手車驗車服務 Pre-owned car inspection service	HK\$1,450
5 基本驗車服務/ 汽車機械檢查報告 Car inspection basic service	HK\$600
6 汽車估值 Car evaluation	HK\$500
7 換機油及油隔服務 Engine oil & greasetrap replacement	面議 Negotiable
8 車廂消毒及空氣淨化服務 Car's Interior Disinfection and Air Purification Services	HK\$380
9 車輛代檢服務 (MOT) Delivery services for the MOT test	HK\$1,650

### 備註 Note :

- 在提供服務前，將徵求會員或其代表對報價的同意，會員須在服務前付款。  
Member's or his/her representative's agreement on the quotation will be sought before the service. Payment must be settled before the service.
- 預約拖車（指由一個指定地點拖往另一個指定地點）。  
Towing service by appointment (i.e. the member request towing service from one designated location to another designated location).

## 專業二手車驗車服務 Pre-owned Car Inspection Service

若閣下欲購買二手車而又對該汽車的性能有懷疑，或發現本身的座駕無故發出不正常的聲響等異樣，歡迎您們聯絡香港汽車會或將座駕駛至我們的驗車中心，我們很樂意為各會員提供及安排有關的驗車服務。

If you want to buy a pre-owned car but you have any reservations on the seller and the condition of the car, Call HKAA! Or If you have a question about any strange noise or other unusual signals your car is making, Drive your car down to HKAA Inspection Centre!

項目 item	
1	車身結構、及水浸痕跡 Vehicle Body, Structure and Flood Damage
2	電氣設備 Electrical Equipment
3	引擎 Engine
4	點火和燃油系統 Ignition & Fuel System
5	冷卻系統 Cooling System
6	空氣調節系統 Air Conditioning
7	傳動系統 Transmission
8	轉向系統 Steering System
9	車輪和輪胎 Wheels and Tyres
10	制動系統 Brakes System
11	懸掛系統 Suspension
12	可見損耗零件 Visible Crashed Car Parts and Loss
13	道路試驗 Road Test

香港汽車會  
專業驗車

唯一非牟利機構驗車服務  
星期六、日，照驗！  
預約專線：  
**9688 3896**

驗車服務時間為每日上午 10 時至下午 6 時 30 分  
公眾假期及夜間服務請預先查詢

聯絡我們 Contact us

電話 Tel / Whatsapp: 9688 3896 | email: tss@hkaa.com.hk

## 貼心代辦汽車保險及其他保險 Competitive Car & Other Insurance Premium

- ✓ 歷史悠久，信譽超著 The most recognized and longest established automobile organization formed.
- ✓ 最卓越的服務，讓您安全輕鬆地享受駕車的樂趣 You can enjoy driving with our best service
- ✓ 我們會重視您現有的無索償折扣 We'll honour your current No Claims Discount
- ✓ 提供古典車(老爺車)保險 Offer specialist cover to suit your vintage motor



保障項目 Coverage	第三者責任保險 Third Party cover	綜合保險* Comprehensive Cover*
汽車自身損害 Loss or damage to motor vehicle		✓
第三者責任(香港) Third Party Liability (HK only)	✓	✓
受保司機之醫療費用 Medical expense of insured drivers		✓
無索償折扣 No Claim Discount (NCD)	✓	✓
無索償折扣保障 No Claim Discount Protection		✓
擋風玻璃保障 Free Windscreen benefit		✓
新換舊保障(限全新汽車) New for Old Replacement Vehicle Benefit (for brand new car)		✓



\*需視乎實際保單 See the actual Policy

由於每種情況各不相同，請聯絡我們而獲得合適的保險，以了解第三者責任保險還是綜合保險比較適合您。  
Since every situation is different. Having the right insurance is a complicated financial decision. Talk to us about whether Third Party Only or Comprehensive Cover is right for you.

聯絡我們 Contact us

電話 Tel: (852) 3583 3616 | Whatsapp: 9313 8339 | email: insurance@hkaa.com.hk

## 一站式汽車船運服務 One-stop shop logistics Auto Transport Service

會員的汽車可經本會辦理從國外進口，包括為會員到碼頭收取汽車，同時香港汽車會會為這些汽車準備一份汽車狀況報告，並將汽車存放妥當，並安排汽車作檢驗 / 登記及出牌。

出口汽車服務方面，本會會代會員預留船位、安排香港出口文件。文件包括：船運提單、船運保險、運送汽車到香港碼頭、提供汽車狀況報告，再代寄一切所需文件到目的地。

Cars being imported from overseas are consigned to the Association and will be collected from the docks. AA will prepare a condition report of the vehicle, store it pending licensing, arrange and present the car for inspection, and attend to registration and licensing.

The export of vehicle involves reserving shipping space and attending to all documentation at the Hong Kong end, including Bill of Lading, arranging marine insurance, delivering the vehicle to the docks, making out a condition report and delivery all documents to the destination.

聯絡我們 Contact us

電話 Tel: (852) 3583 3616 | Whatsapp: 9313 8339 | email: shipping@hkaa.com.hk

## 會員優惠 Member Benefits

詳情請到瀏覽我們網站：<http://www.hkaa.com.hk> (HKAA 會員→會員特惠站)

For more details please browse our website: <http://www.hkaa.com.hk> (HKAA Membership→Members' Benefits)

聯絡我們 Contact us

電話 Tel: (852) 3583 3615 | Whatsapp: 6012 8648 | email: [membership@hkaa.com.hk](mailto:membership@hkaa.com.hk)

## 入油優惠 Fuel Discount

尊享全年高達每公升 HK\$3.2 入油折扣

Year Round up to HK\$3.2 / L Fuel Discount



## 跨越全球互惠服務 Worldwide Reciprocal Motoring Service



香港汽車會為國際汽車聯盟(FIA)的成員。會員可在的全球超過一百個國家享受路邊緊急支援及旅遊優惠。由於國際汽車聯盟(FIA)成員的營運方式皆有不同，個別地方的服務將有所不同。您可以在下列網址尋找國際汽車聯盟(FIA)成員的聯繫方式：

<http://exchange.aaa.com/automobiles-travel/international-travel/international-clubs/>

(請注意：個別國際汽車聯盟(FIA)成員沒有參與互惠協議，請直接聯繫了解當地之服務及優惠。)

HKAA is a member of the FIA (FEDERATION INTERNATIONALE DE L'AUTOMOBILE). Our members can enjoy lists of roadside assistance as well as other travel information and discounts when traveling to other countries. Different motor clubs offer different services. The contact details for the foreign motoring clubs along with a list of services are available on: <http://exchange.aaa.com/automobiles-travel/international-travel/international-clubs/>

(Please note that if there are no services listed, the club concerned may not be participating in the reciprocal services. Please contact local AA club for more information.)

香港汽車會屬於 FIA 區域 II - 亞太地區，詳情請參考本會網頁之 [FIA 區域 II 之亞太地區成員互惠手冊](#)：  
[www.hkaa.com.hk](http://www.hkaa.com.hk) →HKAA 會員→會員特惠站→海外優惠

You may also find [FIA Region II Asia & Pacific – Region II Reciprocity Booklet for Club Members](#) in our website:  
[www.hkaa.com.hk](http://www.hkaa.com.hk) → HKAA Membership→Members' Benefits→Overseas Benefits



**尊享全球出示會員卡折扣優惠 International Savings - Discounts and Rewards**

香港汽車會會員已自動參與由美國、加拿大及歐洲汽車會聯手提供的“出示會員咭享折扣優惠及獎賞”的計劃，在全球超過 55,000 的指定商戶獨享超級折扣優惠。詳情請瀏覽 <https://www.aaa.com/International/>。本會代碼是 800。

HKAA members can enjoy the benefit of 'Discounts & Rewards' program provided by AAA/CAA/ARC. Please visit <https://www.aaa.com/International/> for more details. Our Club code is 800.

**海外租車優惠 Worldwide Car Rental Discount**

想在外地享受駕駛的樂趣？Avis 租車公司、Hertz 租車公司及 Europcar 租車公司特別為 HKAA 會員提供海外租車優惠。會員只須在優惠期內出示有效之會員證及以下 HKAA 專用編號，就可享有租車優惠。

Want to drive during your overseas holidays? Avis, Hertz and Europcar offer special discounts on worldwide car rental to all members of HKAA. To enjoy a special discount on car hiring, just present your valid membership card and quote the AA Reference No (as shown below) before expiry date.

<b>AVIS</b>	
汽車會專用編號 AA Reference No.	
免費查詢及訂車熱線 Free Enquiry/Booking	(852) 2882 2927 (Wanchai) (852) 2890 6988 (Tsim Sha Tsui) (852) 2620 0586 (Kowloon Bay)
租車網址 Car Rental Website	<a href="https://www.avis.com/">https://www.avis.com/</a>

<b>HERTZ</b>	
汽車會專用編號 AA Reference No.	
免費查詢及訂車熱線 Free Enquiry/Booking	(852) 2525 2838 (Call in HK) (800) 6543080 (Toll Free Number in USA)
租車網址 Car Rental Website	<a href="https://www.hertz.com.hk/">https://www.hertz.com.hk/</a>

<b>Europcar</b>	
汽車會專用編號 AA Reference No.	
免費查詢及訂車熱線 Free Enquiry/Booking	(852) 2525 2536 Email: <a href="mailto:europcar@apg-ga.hk">europcar@apg-ga.hk</a>
租車網址 Car Rental Website	<a href="https://www.europcar.com/">https://www.europcar.com/</a>

## **注意事項 Notice**



### **1. 補交、更新車輛登記文件 (如適用) Submit or update your vehicle registration document (if applicable)**

請您確保已向本會提供其名下登記的車輛登記文件副本以作記錄。本會有權拒絕向未有登記之車輛提供 24 小時全天候緊急支援服務\*或即時收取 HK\$1,100 (包括\$200 行政費) 之車輛資料不符費用。車輛登記文件之登記姓名必須與會籍登記姓名相同；否則，本會將不接受該車輛之登記，亦不會提供任何服務予該車輛。如日後閣下／貴公司有需要更改車輛資料，請盡快與本會聯絡。

\*不適用於基本會籍(即會員號碼為 AM-XXXXXX-XX 之會員，如有需要升級會籍，請聯絡會員部)

如尚未提交，請盡快將車輛登記文件連同會員號碼傳真至 3585-5514、Whatsapp 至 6012-8648 或電郵至 membership@hkaa.com.hk

For members who request HKAA emergency rescue service\* but have not submitted the said Vehicle Registration Document, there will be a charge for non-registered car at HK\$1,100 (including HK\$200 administration fee) per service. Name on vehicle registration document must be the same as the member's name; otherwise, the vehicle concerned will not be registered as a nominated car and the service rendered to the vehicle concerned will not be effective. Please contact us for update of car information in the future.

\* Not applicable to Associate Membership (membership no. AM-XXXXXX-XX), please upgrade your membership if you need HKAA emergency rescue service.

Please send us the copy of vehicle registration document(s) with your membership number by fax at 3585-5514, by Whatsapp at 6012-8648 or by e-mail to membership@hkaa.com.hk, if you have not done so.

### **2. 隨身 / 隨車帶備您的會員卡及擋風玻璃標籤 Keep your membership card and windscreen label with you / in the car**

在我們為您提供服務時必須出示有效的香港汽車會會員卡，緊急支援技術員到場時將即時查核。如會員身分或資料因任何原因而未能核實，本會保留拒絕提供服務的權利。如有任何爭議，將要求會員在服務前付款，待會員身分或資料核實後將安排退款。

Members must present valid HKAA membership card for verification by the emergency rescue technician upon request of 24-Hour Emergency Rescue and Towing Service. HKAA reserves the right to refuse providing service to member which the membership status or member's information cannot be validated. In the case of any dispute, members will be requested to settle the payment before the service. A refund will be arranged upon verification of membership status or information.

### **3. 按時續會 Renew your membership on time**

續會表格將於您的會籍到期日前兩個月通過郵寄及電子郵件寄出。如果您想續會，可以填妥續會表格連同付款證明經電子郵件、傳真或郵寄回覆。請記得更新你的聯絡電話、電子郵件和地址，以便我們能夠向您發出提醒續會通知。如果我們沒有收到您的回覆，您的會籍便有可能失效。

Renewal reminders are sent by post and email around two months prior to the renewal due date. For renewal, simply reply by email, fax or post with the completed renewal form and payment before the due date. Remember to update your contact numbers, email and address so that we are able to send you reminders or it may be at risk of being lapsed if we do not hear from you.

### **4. 加入成為永久會員 – 詳情請向會員部查詢 Become our Life Member – please contact membership department for details.**



# 香港汽車會

## HONG KONG AUTOMOBILE ASSOCIATION

Est. 1918

我們的位置  
Our Location

### 香港汽車會總辦事處 HKAA Headquarters

香港灣仔馬師道新填地  
Marsh Road, Wanchai Reclamation,  
Hong Kong

24 小時路面緊急支援熱線  
24-hr Emergency  
Roadside Rescue Hotline

# 9080 9843



#### 一般查詢 General Enquiry

電話 Tel : 3583 3638  
傳真 Fax : 3583 4120  
電郵 E-mail : general@hkaa.com.hk

#### 會員部 Membership Section

電話 Tel : 3583 3615 / 6012 8648  
傳真 Fax : 3585 5514  
電郵 E-mail : membership@hkaa.com.hk

#### 市務及推廣 Marketing & Promotion Section

電話 Tel : 3469 7113 / 5225 7488  
傳真 Fax : 3585 5520  
電郵 E-mail : marketing@hkaa.com.hk

#### 賽事部 Motorsports Section

電話 Tel : 3583 3618 / 6010 4411  
傳真 Fax : 3585 5512  
電郵 E-mail : motorsports@hkaa.com.hk

#### 保險部 Insurance Section

電話 Tel : 3583 3616 / 9313 8339  
傳真 Fax : 3585 5517  
電郵 E-mail : insurance@hkaa.com.hk

#### 汽車船運服務 Auto Transport Service

電話 Tel : 3583 3616 / 9313 8339  
傳真 Fax : 3585 5519  
電郵 E-mail : shipping@hkaa.com.hk

#### 驗車及技術服務 Car Inspection & Technical Service

電話 Tel : 3469 7127 / 9688 3896  
傳真 Fax : 3585 5518  
電郵 E-mail : tss@hkaa.com.hk

#### 執照及簽證部 Licence & Visa Section

電話 Tel : 3469 7118 / 6012 8648  
傳真 Fax : 3585 5514  
電郵 E-mail : licence@hkaa.com.hk

網址 Website: <http://www.hkaa.com.hk>